Financial Assistance Summary

SSM Health Medical Group in Illinois is committed to providing financial assistance to people who are without insurance, under insured, ineligible for a government program, or otherwise unable to pay for medically necessary care.

Financial assistance is available on a sliding-scale. Each applicant’s financial need is based on Federal Poverty Levels, which includes income and number of family members. Financial need does not consider age, gender, race, color, social or immigrant status, sexual orientation, disability, inability to pay or religious affiliation.

To be eligible for financial assistance, you must complete a Financial Assistance Application. Call 618-436-6752 or visit ssmhealthillinois.com/financial-assistance to receive a free application. The following documentation should be included with your application.

- Verification of income (last two months)
- Last year’s federal tax return or non-filing letter
- And, Medicaid or Medicare denial/approval

Submit the application and all requested documentation by mail, e-mail or fax. Be assured that SSM Health Medical Group understands the sensitivity of your personal information and works hard to protect your privacy.

By Mail:
SSM Health Medical Group Administrative Services
Attn: Financial Assistance
211 S. Lincoln Blvd.
Centralia, IL 62801

By Fax:
618-532-9365

By Email:
Ginger_Perry@ssmhc.com

Applicants will be notified writing within 30 days of receipt of a completed application.

Patients who are uninsured or without enough insurance coverage might be eligible for assistance. Our Financial Counselors can help determine your financial assistance eligibility or setup a payment plan.

Patients are expected to cooperate with SSM Health Medical Group’s Financial Assistance Application process. This may require purchasing health insurance, if financially able, or applying for government programs. Eligibility for financial assistance may be restricted to residents in the primary service areas or HPSA-designated area of SSM Health Medical Group’s care sites in Illinois.

Patients are informed of financial assistance options through hospital employees and financial counselors, signage and SSM Health websites. Brochures and patient bills also include information about financial assistance. Spanish versions of the application and financial assistance summary are available.

A copy of our Billing and Collections Policy, which describes the actions that SSM Health Medical Group may take in the event of nonpayment, is provided for free upon request.

SSM Health Medical Group may at any time revise the criteria determining eligibility for financial assistance.

For more information about financial assistance, contact an SSM Health Medical Group representative at 618-436-6752 Monday through Friday 8 a.m. - 4:30 p.m.
IMPORTANT NOTICE

NOTIFICATION OF HEALTH CARE PROFESSIONAL SERVICES

Please be advised that **YOU MAY RECEIVE A SEPARATE BILL** from **one or more** health care professionals regarding your care at SSM Health Medical Group. These health care professionals **may or may not be** participating providers in the same insurance plans and networks as the hospital which could result in your having a greater responsibility for services provided by these professionals than would have been the case if they were participating providers in your health care network. Health care professionals from whom you could receive a separate bill include admitting physician, attending physician, consulting physician or performing physician.

**Additionally,** if you receive services from any of the following professional groups, you will receive a separate bill from these groups.

**ANESTHESIA:** Southern Illinois Anesthesiology  
Contact them at: 1-618-242-2317

**RADIOLOGY:** Mid America Radiology  
Contact them at 1-877-465-0012

**PATHOLOGY:** Pathology Services, Inc.  
Contact them at 1-877-612-2085

**EMERGENCY:** Midwest Emergency Room Department  
Services Centralia  
Contact them at 1-800-378-4134

**EMERGENCY:** Schumacher Group  
Mt. Vernon  
Contact them at 1-888-703-3301